

Understanding Society User Support - Support #2013

Issue with new USoc variable search

12/15/2023 02:36 PM - Fergus McCormack

Status: Resolved	Start date: 12/15/2023
Priority: Urgent	% Done: 100%
Assignee:	
Category:	
Description <p>The variable search page on the understanding society website seems to have been updated recently and is no longer working well. I've tried multiple times to search various variables (either by their encoded name e.g. xpoily for oil and gas expenditure) or by using descriptive words, and in all cases I've tried so far the variable doesn't come up.</p> <p>If it would be possible to try and figure out what's going wrong here, that would be greatly appreciated, and I'm sure it would be very helpful for other users if they're facing similar issues.</p> <p>https://www.understandingsociety.ac.uk/documentation/mainstage/variables/?wpsolr_fq%5B0%5D=variable_datafile_mainstage_str%3Ahhresp&wpsolr_fq%5B1%5D=index_term_str%3AHousehold%20Consumption%3A%20Heating%20and%20Fuel</p>	

History

#1 - 12/15/2023 02:41 PM - Understanding Society User Support Team

- Status changed from New to Feedback
- % Done changed from 0 to 50
- Private changed from Yes to No

Hi,

We've just launched a new Understanding Society website and we still have some teething problems. The variable search functionality is unfortunately affected and we are currently working to find a fix for these issues. I am very sorry for the inconvenience. In the meantime I'd advise looking for the information about variables in the pdfs of the questionnaires (<https://www.understandingsociety.ac.uk/documentation/mainstage/questionnaires/>) and using the data files.

Best wishes,
UKHLS User Support

#2 - 12/15/2023 02:58 PM - Fergus McCormack

Thank you for the prompt reply! This is very helpful. Sorry to pile on - I just thought it was important to draw your attention to it in case you weren't already working on it. Best of luck with the debugging!

#3 - 12/18/2023 01:56 PM - Understanding Society User Support Team

- % Done changed from 50 to 80

Hi Fergus,

Variable search should be back to normal now. Please let us know in case you encounter any further issues, your feedback will be appreciated.

Best wishes,
UKHLS User Support

#4 - 02/23/2024 02:35 PM - Understanding Society User Support Team

- Status changed from Feedback to Resolved
- % Done changed from 80 to 100