

## Understanding Society User Support - Support #1318

### Special Licence access

03/02/2020 09:02 AM - Ashley Burdett

<b>Status:</b>	Resolved	<b>Start date:</b>	03/02/2020
<b>Priority:</b>	High	<b>% Done:</b>	100%
<b>Assignee:</b>			
<b>Category:</b>	Special license		
<b>Description</b> <p>Hello,</p> <p>I am seeking clarification regarding a data access issue. I require access to a second special licence (SL) dataset for an ongoing project for which I already have SL access. Is it necessary to apply for an additional SL or is access to the new SL dataset covered in my original SL?</p> <p>The reason for my confusion is that I applied for access to the additional SL dataset about 3 weeks ago through the UK Data Service. The online system indicates that I cleared the SL approval section given I have SL for the project (see attachment) and am waiting for depositor approval. However, due to the delay, I contacted the UK Data Service and they told me that I require an additional SL. Can you please confirm whether this the case?</p> <p>Many thanks,</p> <p>Ashley</p>			

### History

#### #1 - 03/02/2020 11:45 AM - Stephanie Auty

- Status changed from New to Feedback
- Assignee changed from Stephanie Auty to Ashley Burdett
- % Done changed from 0 to 80
- Private changed from Yes to No

Dear Ashley,

Yes, you will require a new SL approval. Please liaise with the UK Data Service regarding this.

Best wishes,  
Stephanie

#### #2 - 10/13/2021 11:58 AM - Understanding Society User Support Team

- Status changed from Feedback to Resolved
- Assignee deleted (Ashley Burdett)
- % Done changed from 80 to 100

### Files

Screen Shot 2020-02-28 at 4.18.47 PM.png	222 KB	03/02/2020	Ashley Burdett
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