

Issues

#	Project	Status	Priority	Subject	Author	Updated	% Done	Assignee
2048	Understanding Society User Support	Resolved	Urgent	Code Creator	Martha Tindall	03/21/2024 04:31 PM	100	Understanding Society User Support Team
2063	Understanding Society User Support	Feedback	Urgent	List of Validated Measures or Scales used in the Study?	Luke DeCoste	03/05/2024 05:42 PM	50	Understanding Society User Support Team
1957	Understanding Society User Support	Resolved	Urgent	Depression diagnosis variable BHPS	Michael Huber	11/30/2023 01:24 PM	100	Understanding Society User Support Team
1841	Understanding Society User Support	Resolved	Urgent	charitable giving in wave 12 or wave 13?	Yaojun Li	11/30/2023 12:46 PM	100	Understanding Society User Support Team
1956	Understanding Society User Support	Resolved	Urgent	Variable for Depression diagnosis by expert	Michael Huber	08/25/2023 10:27 AM	100	Understanding Society User Support Team
1629	Understanding Society User Support	Resolved	Urgent	Merging Variable vote_7	Jan Heinicke	07/27/2023 02:07 PM	100	Understanding Society User Support Team
1798	Understanding Society User Support	Resolved	Urgent	Which weight to use for Adults in COVID Wave 6 & 2	Gemma Schwendel	11/08/2022 01:38 PM	100	Understanding Society User Support Team
1661	Understanding Society User Support	Resolved	Urgent	Merging children with thier parent using SPSS	Afag Mohammed	06/06/2022 09:06 PM	100	Understanding Society User Support Team
1671	Understanding Society User Support	Resolved	Urgent	Linking parents-children data during COVID (2019-2021)	Irina Kolegova	06/06/2022 08:41 PM	100	Understanding Society User Support Team
1678	Understanding Society User Support	Resolved	Urgent	Weights for the linked COVID-19 Youth data	Irina Kolegova	06/06/2022 08:18 PM	100	Understanding Society User Support Team
1663	Understanding Society User Support	Resolved	Urgent	How to obtain an approximate measure for UK citizenship across Waves 1-11	Nico Ochmann	03/18/2022 01:15 PM	100	Understanding Society User Support Team
2082	Understanding Society User Support	Feedback	High	"Type of job" variables and how they relate to each other	Laura L	04/15/2024 04:07 PM	80	Understanding Society User Support Team
2081	Understanding Society User Support	Feedback	High	Merging parents (or carer) information to youth data	Lydia Sung	04/09/2024 07:24 PM	80	Understanding Society User Support Team
2066	Understanding Society User Support	Resolved	High	Code creator E-Mail	Leo Haentjes	03/14/2024 01:31 PM	100	Understanding Society User Support Team
2061	Understanding Society User Support	Feedback	High	Video content for part 8 + sections 11,12 & 13 greyed out	Joe Mattock	03/05/2024 10:15 AM	50	Understanding Society User Support Team
2059	Understanding Society User Support	Feedback	High	BMI, weight and height variables	Beate Panko	02/26/2024 07:53 PM	50	Understanding Society User Support Team
2037	Understanding Society User Support	Resolved	High	Weight variables for BHPS Youth Study	Imogen Cartwright	02/23/2024 02:37 PM	100	Understanding Society User Support Team
2029	Understanding Society User Support	Resolved	High	Missing wave 1 data for yphsc, yphsw, yphlf	Imogen Cartwright	02/23/2024 02:35 PM	100	Understanding Society User Support Team
2019	Understanding Society User Support	Resolved	High	Tailored Weighting Guidance	Freya Buchanan	02/23/2024 02:35 PM	100	Understanding Society User Support Team

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1999	Understanding Society User Support	Resolved	High	treatment of HMOs	Marika Cioffi	02/23/2024 02:21 PM	100	Understanding Society User Support Team
2055	Understanding Society User Support	Feedback	High	Reasoning for inapplicable variables which don't have a preceding question or prerequisite.	Molly Rowe	02/19/2024 11:22 AM	80	Understanding Society User Support Team
1958	Understanding Society User Support	Resolved	High	Inquire about using 2011 Lower Super Output Areas data create Townsend Score and Carstairs Index	Wen Wang	11/30/2023 01:24 PM	100	Understanding Society User Support Team
1951	Understanding Society User Support	Resolved	High	Zero longitudinal weights	Isabel Hopwood	11/30/2023 01:23 PM	100	Understanding Society User Support Team
1948	Understanding Society User Support	Resolved	High	variables in secure data	Tessa Wilkinson	11/30/2023 01:22 PM	100	Understanding Society User Support Team
1857	Understanding Society User Support	Resolved	High	ISCED levels for Main study waves 1 to 12	William Shufflebottom	11/30/2023 12:51 PM	100	Understanding Society User Support Team
1840	Understanding Society User Support	Resolved	High	errors in 4-digits ISCO88 variable	Matteo Pinna Pintor	11/30/2023 12:46 PM	100	Understanding Society User Support Team
1736	Understanding Society User Support	Resolved	High	Data request - by Scottish Local Authority	Christina Wraw	11/30/2023 10:59 AM	100	Understanding Society User Support Team
1734	Understanding Society User Support	Resolved	High	Imputation flag for income variable fimngrs_dv in BHPS	Daniël van Wijk	11/30/2023 10:59 AM	100	Understanding Society User Support Team
1687	Understanding Society User Support	Resolved	High	Query about Likert variable in ca_indresp_w	Eman Akbar	07/27/2023 02:16 PM	100	Understanding Society User Support Team
1657	Understanding Society User Support	Resolved	High	Identifying parents of under 5-year-olds	Junzhao Shi	07/27/2023 02:15 PM	100	Understanding Society User Support Team
1660	Understanding Society User Support	Resolved	High	Attitudes towards immigration (self-comp) in Wave 11	Maria Abreu	06/06/2022 09:04 PM	100	Understanding Society User Support Team
1685	Understanding Society User Support	Resolved	High	creating a disabled status variable	William Shufflebottom	06/06/2022 08:09 PM	100	Understanding Society User Support Team
1670	Understanding Society User Support	Resolved	High	Local Authority Districts (LAD) from SN 6666	Nico Ochmann	04/27/2022 12:10 PM	100	Understanding Society User Support Team
1613	Understanding Society User Support	Resolved	High	Linking administrative health data	Lieke Holt	03/15/2022 09:46 AM	100	Understanding Society User Support Team
1641	Understanding Society User Support	Resolved	High	3 critical issues regarding COVID-19 UK Household Longitudinal Dataset	Seung Un Lee	03/15/2022 09:45 AM	100	Understanding Society User Support Team
1591	Understanding Society User Support	Resolved	High	Design and testing of questionnaire questions	Will Barnes	11/26/2021 06:13 PM	100	Understanding Society User Support Team
2092	Understanding Society User Support	Feedback	Normal	Calculation of mortgage interest payments	Sam Ray-Chaudhuri	04/25/2024 12:18 PM	50	Understanding Society User Support Team
2084	Understanding Society User Support	Feedback	Normal	Linking NPD data with other special licence understanding society data	Laura Jones	04/22/2024 11:52 AM	90	Understanding Society User Support Team

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2095	Understanding Society User Support	Feedback	Normal	parent children variable	Leo Haentjes	04/22/2024 11:51 AM	50	Understanding Society User Support Team
2094	Understanding Society User Support	Feedback	Normal	Universe for macob/pacob in xwavedat	Albert Ward	04/22/2024 11:45 AM	80	Understanding Society User Support Team
2093	Understanding Society User Support	Feedback	Normal	voteeuref variable	Felicity Leung	04/19/2024 01:33 PM	80	Understanding Society User Support Team
2090	Understanding Society User Support	Feedback	Normal	Overcrowding measure in USoc	Michaela Kyclova	04/18/2024 07:34 PM	80	Understanding Society User Support Team
2087	Understanding Society User Support	Feedback	Normal	Values coded as -20 in sex_dv	Luis Ortiz	04/16/2024 04:07 PM	90	Understanding Society User Support Team
2079	Understanding Society User Support	Feedback	Normal	what is the difference between ethn_dv_all and ethn_dv?	Maya Middleton-Welch	04/05/2024 05:32 PM	50	Understanding Society User Support Team
2077	Understanding Society User Support	Feedback	Normal	Using income variables	Mhairi Webster	03/27/2024 02:36 PM	90	Understanding Society User Support Team
2076	Understanding Society User Support	Feedback	Normal	Issues with xx_hadcvvac variables in COVID-19 data collection	Laura L	03/26/2024 04:25 PM	50	Understanding Society User Support Team
2052	Understanding Society User Support	Resolved	Normal	Vote Choice: display all parties	Tarek Jaziri-Arjona	03/21/2024 04:32 PM	100	Understanding Society User Support Team
2051	Understanding Society User Support	Resolved	Normal	Local Authority variable name in Special Licence dataset (SN 6666)	Hannah Chappell	03/21/2024 04:32 PM	100	Understanding Society User Support Team
2050	Understanding Society User Support	Resolved	Normal	Linking BHPS and US Dataset for special license data (6931)	Max Bradley	03/21/2024 04:32 PM	100	Understanding Society User Support Team
2049	Understanding Society User Support	Resolved	Normal	Linking BHPS and US Dataset for special license data (6931)	Max Bradley	03/21/2024 04:32 PM	100	Understanding Society User Support Team
2047	Understanding Society User Support	Resolved	Normal	Council Tax	Elaine Robinson	03/21/2024 04:31 PM	100	Understanding Society User Support Team
2046	Understanding Society User Support	Resolved	Normal	Unable to locate org variable used in the past	Mel Cairns	03/21/2024 04:31 PM	100	Understanding Society User Support Team
2045	Understanding Society User Support	Resolved	Normal	Winter Fuel Payments	Elaine Robinson	03/21/2024 04:31 PM	100	Understanding Society User Support Team
2044	Understanding Society User Support	Resolved	Normal	Old Westminster constituencies	Margherita Negri	03/21/2024 04:28 PM	100	Understanding Society User Support Team
2001	Understanding Society User Support	Resolved	Normal	Special licence request	Miriam Yang	03/21/2024 04:28 PM	100	Understanding Society User Support Team
2073	Understanding Society User Support	Feedback	Normal	Data file	Luisa Edwards	03/14/2024 01:43 PM	50	Understanding Society User Support Team
2069	Understanding Society User Support	Feedback	Normal	Match children information with parental information	Giovanni Greco	03/14/2024 01:30 PM	50	Understanding Society User Support Team
2041	Understanding Society User Support	Resolved	Normal	w_outcome in COVID-19 survey waves	Laura L	03/14/2024 12:14 PM	100	Understanding Society User Support Team

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2070	Understanding Society User Support	Feedback	Normal	Creating Chronology when using COVID-19 and main panel data	Isaac Hance	03/11/2024 11:47 AM	50	Understanding Society User Support Team
2072	Understanding Society User Support	Feedback	Normal	tracking spouse after the household dissolutions	Seok Woo Kwon	03/11/2024 11:36 AM	50	Understanding Society User Support Team
2071	Understanding Society User Support	Feedback	Normal	Choosing weight where some variables are self-completion and others are interview	Molly Rowe	03/11/2024 11:15 AM	50	Understanding Society User Support Team
2064	Understanding Society User Support	Feedback	Normal	calendar year dataset - longitudinal analysis	Marina Kousta	03/07/2024 01:57 PM	50	Understanding Society User Support Team
2065	Understanding Society User Support	Feedback	Normal	How to manage longitudinal data analysis after excluding sample based on date of interview	Marina Kousta	03/06/2024 02:59 PM	50	Understanding Society User Support Team
2067	Understanding Society User Support	Feedback	Normal	data access	mike polkey	03/06/2024 10:27 AM	50	Understanding Society User Support Team
2068	Understanding Society User Support	Feedback	Normal	Wave 16 biological data	Eleanor Winpenny	03/05/2024 07:47 PM	50	Understanding Society User Support Team
2062	Understanding Society User Support	Feedback	Normal	hcondncode38 variable	Emma Kirwan	02/29/2024 07:29 PM	50	Understanding Society User Support Team
2043	Understanding Society User Support	Resolved	Normal	Legality of sharing Understanding Society data	Michael Mahony	02/23/2024 02:37 PM	100	Understanding Society User Support Team
2022	Understanding Society User Support	Resolved	Normal	Is there a variable which indicates if a respondent is a single parent?	Connor Drake	02/23/2024 02:35 PM	100	Understanding Society User Support Team
2009	Understanding Society User Support	Resolved	Normal	Covid survey - longitudinal weights with telephone responses	Marina Kousta	02/23/2024 02:35 PM	100	Understanding Society User Support Team
2002	Understanding Society User Support	Resolved	Normal	Identification of all parents of new entrant children in the data	Joanna Clifton-Sprigg	02/23/2024 02:26 PM	100	Understanding Society User Support Team
1987	Understanding Society User Support	Resolved	Normal	IP12 Blood and Hair Sample Participation	Jasmine Mitchell	02/23/2024 02:22 PM	100	Understanding Society User Support Team
2057	Understanding Society User Support	Feedback	Normal	What is ficode measuring?	Maya Middleton-Welch	02/23/2024 10:14 AM	80	Understanding Society User Support Team
1883	Understanding Society User Support	Resolved	Normal	Periods for personal income - fimnlabgrs_dv & paygu_dv	Selcuk Beduk	02/20/2024 12:06 PM	100	Understanding Society User Support Team
2026	Understanding Society User Support	Resolved	Normal	expenditure in UKHLS	Jane Fry	02/16/2024 12:45 PM	100	Understanding Society User Support Team
2039	Understanding Society User Support	Resolved	Normal	Household identifier in Understanding Society COVID-19 Survey Waves	Laura L	02/16/2024 12:44 PM	100	Understanding Society User Support Team
1988	Understanding Society User Support	Resolved	Normal	Jbbgdgt variable	Alena Oxenham	11/30/2023 02:09 PM	100	Understanding Society User Support Team
1921	Understanding Society User Support	Resolved	Normal	Non-Covid affected data	Pauline Bucher	11/30/2023 02:02 PM	100	Understanding Society User Support Team

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1979	Understanding Society User Support	Resolved	Normal	Using UKHLS for financial year poverty rates	Sam Tims	11/30/2023 01:32 PM	100	Understanding Society User Support Team
1978	Understanding Society User Support	Resolved	Normal	Potential issue with coding of wkaut1 wkaut2 wkaut3 wkaut4 and wkaut5 variables	Tim Ballard	11/30/2023 01:31 PM	100	Understanding Society User Support Team
1972	Understanding Society User Support	Resolved	Normal	Asking health conditions (hcond*) and first apperance	Alexander Labeit	11/30/2023 01:30 PM	100	Understanding Society User Support Team
1959	Understanding Society User Support	Resolved	Normal	pooled analysis for one calendar year from 3 waves?	Clara Mascaro	11/30/2023 01:24 PM	100	Understanding Society User Support Team
1953	Understanding Society User Support	Resolved	Normal	Inconsistencies in hcondna1 vs hconda01 and age told had health condition (starting age health condition)	Alexander Labeit	11/30/2023 01:23 PM	100	Understanding Society User Support Team
1928	Understanding Society User Support	Resolved	Normal	Health condition (hcond) for new entrants and missing values (including -8 inapplicable)	Alexander Labeit	11/30/2023 01:15 PM	100	Understanding Society User Support Team
1926	Understanding Society User Support	Resolved	Normal	Parent-reported variables	Anna Dearman	11/30/2023 01:10 PM	100	Understanding Society User Support Team
1924	Understanding Society User Support	Resolved	Normal	Control for mother/father educ	Pauline Bucher	11/30/2023 01:09 PM	100	Understanding Society User Support Team
1920	Understanding Society User Support	Resolved	Normal	Create a Schooling years variable	Pauline Bucher	11/30/2023 01:09 PM	100	Understanding Society User Support Team
1919	Understanding Society User Support	Resolved	Normal	Marital status (mastat_dv & marstat_dv)	Luis Ortiz	11/30/2023 01:09 PM	100	Understanding Society User Support Team
1918	Understanding Society User Support	Resolved	Normal	Controlling for residence/county	Pauline Bucher	11/30/2023 01:08 PM	100	Understanding Society User Support Team
1884	Understanding Society User Support	Resolved	Normal	Reporting economic inactivity using the UK Household Longitudinal Study	Peter Humphreys	11/30/2023 12:58 PM	100	Understanding Society User Support Team
1877	Understanding Society User Support	Resolved	Normal	Special Licence Access, Census 2011 Output Area Classification	Lina Böttcher	11/30/2023 12:57 PM	100	Understanding Society User Support Team
1873	Understanding Society User Support	Resolved	Normal	Health conditions explanation on website	Laurence Rowley-Abel	11/30/2023 12:54 PM	100	Understanding Society User Support Team
1853	Understanding Society User Support	Resolved	Normal	Missing Data in Higher Education Codes	Johanna Reuter	11/30/2023 12:49 PM	100	Understanding Society User Support Team
1846	Understanding Society User Support	Resolved	Normal	Question re. recontact for Understanding Society cohort	Benjamin Fell	11/30/2023 12:47 PM	100	Understanding Society User Support Team
1837	Understanding Society User Support	Resolved	Normal	Census 2011 Lower Layer Super Output Areas	Caroline Kienast von Einem	11/30/2023 12:45 PM	100	Understanding Society User Support Team
1826	Understanding Society User Support	Resolved	Normal	Socioeconomic status	Sadia Riya	11/30/2023 12:42 PM	100	Understanding Society User Support Team
1825	Understanding Society User Support	Resolved	Normal	2011 LSOAs for BHPS waves	Albert Ward	11/30/2023 12:32 PM	100	Understanding Society User Support Team

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1817	Understanding Society User Support	Resolved	Normal	oldest child via family matrix	Lieke Holt	11/30/2023 11:16 AM	100	Understanding Society User Support Team
1812	Understanding Society User Support	Resolved	Normal	Aggregate data on specific questions	Andrew Schein	11/30/2023 11:14 AM	100	Understanding Society User Support Team
1784	Understanding Society User Support	Resolved	Normal	Questions on Housing Problems	Neftalem Emanuel	11/30/2023 11:07 AM	100	Understanding Society User Support Team
1781	Understanding Society User Support	Resolved	Normal	Identifying House Moves	Caroline Kienast von Einem	11/30/2023 11:07 AM	100	Understanding Society User Support Team
1771	Understanding Society User Support	Resolved	Normal	Computing number of own dependent children for BHPS waves	Albert Ward	11/30/2023 11:06 AM	100	Understanding Society User Support Team
1751	Understanding Society User Support	Resolved	Normal	Welsh education data linkage query	Hettie Burn	11/30/2023 11:03 AM	100	Understanding Society User Support Team
1737	Understanding Society User Support	Resolved	Normal	Linkage of Understanding Society (BHPS) data to Cancer Registrations	Laura Woods	11/30/2023 10:59 AM	100	Understanding Society User Support Team
1711	Understanding Society User Support	Resolved	Normal	Identifying care home residents	Jack Elliott	11/30/2023 10:54 AM	100	Understanding Society User Support Team
1707	Understanding Society User Support	Resolved	Normal	mvyr - Year Moved To Current Address	Caroline Kienast von Einem	11/30/2023 10:53 AM	100	Understanding Society User Support Team
1706	Understanding Society User Support	Resolved	Normal	International Socio-Economic Index for class from ISCO-88 codes	George Bolton	11/30/2023 10:51 AM	100	Understanding Society User Support Team
1891	Understanding Society User Support	Resolved	Normal	l_nbroch_dv in wave 12 not found	Emanuele Fino	10/24/2023 09:23 AM	100	Understanding Society User Support Team
1802	Understanding Society User Support	Resolved	Normal	Missing data for pasoc10 in xwavedat	Robert de Vries	08/22/2023 01:38 PM	100	Understanding Society User Support Team
1635	Understanding Society User Support	Resolved	Normal	Scotland – all UKLHS participants who completed secondary education in Scotland?	Yulia Anopa	08/22/2023 01:33 PM	100	Understanding Society User Support Team
1612	Understanding Society User Support	Resolved	Normal	Understanding length of time unemployed	Chris Percy	08/22/2023 01:33 PM	100	Understanding Society User Support Team
1943	Understanding Society User Support	Resolved	Normal	Weights	Michael Vallely	08/17/2023 09:34 AM	100	Understanding Society User Support Team
1699	Understanding Society User Support	Resolved	Normal	BHPS - UKHLS self-completion weight	Rebeka Balogh	07/27/2023 02:24 PM	100	Understanding Society User Support Team
1676	Understanding Society User Support	Resolved	Normal	Youth self-esteem measure	Marie Mueller	07/27/2023 02:22 PM	100	Understanding Society User Support Team
1654	Understanding Society User Support	Resolved	Normal	Looking for motherhood status variables	amwaj abugamza	07/27/2023 02:14 PM	100	Understanding Society User Support Team
1647	Understanding Society User Support	Resolved	Normal	Filter issues of "vote7"	Sebastian Jungkunz	07/27/2023 02:14 PM	100	Understanding Society User Support Team

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1905	Understanding Society User Support	Resolved	Normal	Inapplicable codes on the W12 hhresp helpbuy questions	Rory Coulter	05/29/2023 04:49 PM	100	Understanding Society User Support Team
1810	Understanding Society User Support	Resolved	Normal	Inconsistent income variable values between data releases	João Duro	11/25/2022 08:32 AM	100	Understanding Society User Support Team
1422	Understanding Society User Support	Resolved	Normal	furlough in Covid-19 Study	Darja Reuschke	08/15/2022 04:44 PM	100	Understanding Society User Support Team
1625	Understanding Society User Support	Resolved	Normal	What is the value label of the value 56 in ethn_dv?	Md Mushtahid Salam	08/15/2022 04:40 PM	100	Understanding Society User Support Team
1554	Understanding Society User Support	Resolved	Normal	hsval - units	Edward Pinchbeck	08/10/2022 04:39 PM	100	Understanding Society User Support Team
1653	Understanding Society User Support	Resolved	Normal	Representativeness of lone mothers	Tom Waters	06/07/2022 10:30 AM	100	Understanding Society User Support Team
1651	Understanding Society User Support	Resolved	Normal	Matching Partners Data	Laura Bryce	06/07/2022 10:29 AM	100	Understanding Society User Support Team
1662	Understanding Society User Support	Resolved	Normal	Linking with a different data set	Soyoung Han	06/07/2022 10:10 AM	100	Understanding Society User Support Team
1656	Understanding Society User Support	Resolved	Normal	Difference between variables bl_unib and bl_unim	Jonathan Ramshaw	06/07/2022 10:10 AM	100	Understanding Society User Support Team
1665	Understanding Society User Support	Resolved	Normal	j_youth file lacking hrpid	Larissa Pople	06/06/2022 09:03 PM	100	Understanding Society User Support Team
1666	Understanding Society User Support	Resolved	Normal	Clarification of weights when joining datasets and comparing COVID and main survey waves	William Shufflebottom	06/06/2022 08:57 PM	100	Understanding Society User Support Team
1669	Understanding Society User Support	Resolved	Normal	Employment history and labour force spell	Yanan Zhang	06/06/2022 08:56 PM	100	Understanding Society User Support Team
1672	Understanding Society User Support	Resolved	Normal	Long Covid	Darja Reuschke	06/06/2022 08:55 PM	100	Understanding Society User Support Team
1679	Understanding Society User Support	Resolved	Normal	Wave 7 COVID-19 DATA- Universal Credit receipt	FATHIA Ali	06/06/2022 08:40 PM	100	Understanding Society User Support Team
1677	Understanding Society User Support	Resolved	Normal	Covid Wave cx_age variable inconsistencies	Richard Shaw	06/06/2022 08:40 PM	100	Understanding Society User Support Team
1681	Understanding Society User Support	Resolved	Normal	ff_stillfurl	Darja Reuschke	06/06/2022 08:20 PM	100	Understanding Society User Support Team
1686	Understanding Society User Support	Feedback	Normal	New diabetes diagnoses in UKHLS wave 10	Amy Clair	05/03/2022 10:41 AM	50	Understanding Society User Support Team
1623	Understanding Society User Support	Resolved	Normal	Gender first-born child	Lieke Holt	04/30/2022 01:50 PM	100	Understanding Society User Support Team
1658	Understanding Society User Support	Resolved	Normal	Questions	Weixi Kang	04/30/2022 01:49 PM	100	Understanding Society User Support Team

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1655	Understanding Society User Support	Resolved	Normal	Household income in Covid surveys	Natalie Bennett	04/30/2022 01:49 PM	100	Understanding Society User Support Team
1650	Understanding Society User Support	Feedback	Normal	yp2uni missing/inapplicable/don't know categories	Alessandro Ferrara	04/12/2022 05:51 PM	50	Understanding Society User Support Team
1490	Understanding Society User Support	In Progress	Normal	Top-coding of net income	Leilah Plant-Tchenguiz	02/11/2021 11:34 AM	80	Understanding Society User Support Team